



AWS Technical Project Manager

About SynchroNet

SynchroNet is an Amazon Web Services Advanced Consulting Partner specializing in end-user computing, serverless technologies, and automation. Enterprises and partners look to SynchroNet to provide leading-edge technology solutions with a high level of care. We align people, organizations, and partners with the right technology; that means leveraging Amazon Web Services in the areas clients can benefit most. We provide the leadership, experience, collaboration, and validated processes vital to accelerating cloud adoption.

As a joiner of this vibrant, growing organization, you become part of the “secret sauce” and the SynchroNet Way:

Laser-focused: Have you ever heard the phrase, “Jack of all trades, master of none?” To avoid this, we purposefully develop and apply our specific expertise in delivering the very best in Amazon WorkSpaces, Amazon AppStream 2.0, Citrix on AWS, and serverless solutions.

Business-first: A solutions-oriented approach with the big picture always in mind. We start with the problem our clients need solved. We drive business value with technology.

Knowledge transfer and training: Transfer of knowledge and thorough training is a part of every one of our projects, ensuring teams are successful and confidently in control.

Proven project methodology: Delivering solutions consistently with validated, reliable, best-in-class processes.

Live and breathe client service and our core values: Every member of our team is driven by delivering the highest level of care. Clients are our priority. Satisfaction is our passion. Our core values root us in every decision.

Core Values

Alignment to our core values is paramount for culture fit at SynchroNet. Core values influence our everyday interactions with clients and each other. They govern the decisions we make and the way we conduct business.

What's Okay		What's Not Okay	
Proactive	Call out areas of improvement; add value to the client, partner, team, or company	Neglect	Not having a high level of care; letting a client, partner, or team member fail
Innovative	Do what hasn't been done; make mistakes and fail fast	Passive	Not adding value to the client, partner, team, or company
Honesty	Do what is right even when it is difficult	Withhold	Keeping information to yourself
Communicate	Be present and know your audience; have the courage to communicate and provide feedback	Complacency	Not investing in the development of yourself, the team, or the client
Humility	Ask for help; pass the ball; recognize others ability to help	Arrogance	Thinking your way is the best and only way; not admitting mistakes
Energy	Have contagious passion for technology, people, and problem solving	Myopic	Limiting capabilities, not solving the big problem, short-sighted thinking
Ownership	Own the result; follow through; leave it better than you found it	Sloppiness	Moving too fast, not reviewing your work, slow is fast
Engage	Be present, punctual, and participate with meaning		

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Position Summary

As an AWS Technical Project Manager, you will manage multiple client-facing Professional Services projects aimed at accelerating enterprise adoption of end-user compute technologies on AWS. These projects demand understanding and passion for cloud computing, including Amazon WorkSpaces, Amazon AppStream 2.0, and Citrix on AWS.

You will leverage SynchroNet's established project management tools and processes to lead client and SynchroNet team members through the project lifecycle. Project success and client-satisfaction are your charter. To be successful, you must communicate effectively with business leaders and technical stakeholders, and you must understand the business value and technical implications of your projects.

Get It

You must fully grasp and demonstrate the nuances that make your role valuable.

- Understand the value of project management to project success.
- Exhibit a high level of ownership and care to self, coworkers, and clients alike.
- Appreciate organization, task management, and attention to detail.
- Exercise confidentiality, good judgment, and critical thinking when working with sensitive issues.
- Tailor communication to fit audience, context, and timing.

Want It

When you profoundly enjoy your work -- and the people you work with -- it shows!

- Genuinely enjoy AWS cloud technology and project management.
- Show enthusiasm toward work and getting stuff done.
- Thrive when collaborating in an open, team-oriented environment.
- Celebrate personal and team wins.

Capacity to Do It

What you do is as important as understanding it and loving it.

- Proactively identify and solve problems.
- Respect commitments, prioritize tasks, and follow procedure.
- Communicate effectively to diverse audiences across varied channels and mediums.
- Speak to the business and technical value of what we do.
- Leverage relevant work experience managing IT projects and working with enterprise organizations.
- Bring relevant experience with Jira / Confluence (or similar tools).



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A Day in the Life

The AWS Technical Project Manager position is available at SynchroNet's main office in Houston, Texas, or remotely from anywhere in the United States, provided you have daily access to quality audio-video conferencing in a quiet work area with reliable, high-speed Internet connectivity.

As an AWS Technical Project Manager, you can expect the following work:

- Initiate projects and establish communications with client resources and stakeholders.
- Prepare and present project kick-off documentation.
- Translate SOWs into actionable project tasks.
- Organize sprints and coordinate work with SynchroNet and client resources.
- Maintain and update project schedules.
- Prepare and lead weekly sprint reviews.
- Prepare and lead team standup meetings.
- Maintain and coordinate delivery of project documentation / diagrams.
- Prepare and present project closeout documentation.
- Facilitate the project retrospective process, including employee and client feedback.
- Coordinate environment handoff to SynchroNet Cloud Operations.
- Maintain accurate project budget, duration, and completion status in project management tools.